

The HAWKWOOD



Hawk Eye

**Parade of
Garage Sales
June 6**

*Happy
Father's Day*

**Hawkwood
Community
Cleanup
June 13**



HAWKWOOD Community Association

P.O. Box 62011, Hawkwood RPO,
Calgary, AB T3G 5S7
www.HawkwoodCA.com

Executive Directors

President..... Kevan Newman, 403-277-9225
Vice-President..... Adrian Harding
Secretary..... Donna Chapman, 403-239-4785
Treasurer..... Susan Duncan

Directors

Hawk Eye Editor..... Glynn Dobson
LEAF..... Mark Koelbl
Planning & Development..... Donna Chapman
Soccer..... Marnie Karras
Community Garden..... Sarah Atkinson
Web Master..... Dai Jones
Social..... Joleen Teske, Shannon Woodward
Transportation..... Pat Kelly
School Liaison - Hawkwood..... Kari Braaten
School Liaison - St. Maria Goretti..... Jennifer Vass
Casino..... Heather Kovach
Playground & Tot Lot..... Rosanna Law
Director at Large..... Bruce Lee

Elected Officials

Councillor: Joe Magliocca
403-268-3280
Ward02@calgary.ca
MLA: Michael Connolly
403-216-5444
calgary.northwest@assembly.ab.ca

The Hawkwood Hawk Eye

Editor & Article Submissions:

Glynn Dobson hawkeyenews@shaw.ca, 403-554-6125


Advertising Sales:

Pam pam@suburbanjournals.ca, 403-880-1819
The ad booking deadline is the 14th of the month prior to the distribution month.

This publication is published 12 times a year by Suburban Journals Publishing and delivered to residents by Canada Post. This publication is also available for pickup from local retail outlets or view it online at www.suburbanjournals.ca/current-issues.

Please note: the information and opinions in this newsletter are subject to change, and do not necessarily represent the opinions of the publisher or editor. Content contained in this publication may not be reproduced without the written consent of Suburban Journals Publishing. The information herein is believed accurate but not warranted so. Any advertisements, home businesses, babysitters & nannies, or other parties listed in the Hawkwood Hawk Eye should not be interpreted as recommendations or endorsements by the editor or the publisher.





Suburban Journals
PUBLISHING
make an impression

- 27 community newsletters
- more than 88,000 homes
- over 228,000 residents
- Unlimited response

Suburban Journals publishes community newsletters for:
Arbour Lake, Bearspaw, Citadel, Dalhousie, Evanston, The Hamptons, Hawkwood, Kincona, Ranchlands, Rocky Ridge, Royal Oak, Sage Hill, Scenic Acres, Sherwood, Silver Springs, Tuscany, Valley Ridge, Varsity in the NW; Cranston, McKenzie Lake, McKenzie Towne, New Brighton in the SE; and Aspen Woods / Wentworth, Cougar Ridge / West Springs, Signal Hill, Springbank Hill, Strathcona in the SW of Calgary.

For the best return on your advertising dollar, call Pam today at 403-880-1819 or email Pam@SuburbanJournals.ca

www.SuburbanJournals.ca

In Our Community

President's Message



Changes on the HCA Board

It is with mixed emotions that I announce the "retirement" of Susan Johnstone from the HCA Board of Directors. Susan has been the longest current serving member of our Board, having been involved for over 10 years! Susan, of course, was the inaugural driving force behind our LEAF program, which has been in place for a decade. She has had a great relationship with the City and often gets way more bang for her bucks! Susan's expertise has been called upon from other communities and she has lent a hand to communities such as Edgemont and other to get their LEAF programs off the ground. She has been an inspiration and a tireless community supporter. We will miss her greatly and I truly wish her well in her busy personal life and new ventures! However, I am also very pleased to announce that Mark Koelbl will be stepping in to Susan's rather large shoes as our new LEAF Director. Mark is very familiar to us as he helped kick off our very first website. Please join me in thanking Susan and welcoming Mark back!

June Events

On June 6th we will be having our Annual Parade of Garage sales, so if you want to get listed on the map and have a sign, you have to sign up. The parade will last from 9:00 a.m. to 4:00 p.m. and there is more information in this Hawk Eye. Then, whatever doesn't sell at your garage sale, or if you need to do some spring cleaning, Hawkwood will be having its second annual Community Clean-up on June 13th at the Hawkwood School. From 9:00 a.m. to 2:00 p.m. you can drop off household waste, tires, car batteries, electronics and scrap metal. No chemicals or paint will be accepted. Please support HCA by having your membership or purchasing one at the drop off and we would ask that you limit yourself to one visit to the drop off. More information on both of these events will be on our website - www.HawkwoodCA.com

Hawkwood Tot Lots

There have been a lot of questions about the four tot lots that are slated for removal in Hawkwood. Those four are located at Hawktree Circle, Hawktree Green, Hawkfield Place and Hawkwood Crescent. We are working with the City to try and seamlessly either replace or re-purpose these spaces. Unfortunately,

Continued on next page

In Our Community

President's Message Continued

the likelihood of replacing all four playgrounds is very, very slim. As a Community Association, we are charged with the responsibility to act in the best interests of our community while being cognisant of limited financial resources of both the community and the City. There is more information in this Hawk Eye and on the website. If you have any questions or concerns, please don't hesitate to contact myself at President@HawkwoodCA.com or our Playground Director at Playground@HawkwoodCA.com.

New Provincial Government

The people of Alberta have elected a new government and the constituency of Calgary-Hawkwood has a new MLA. I look forward to meeting Michael Connolly and working with him to help address the concerns of the residents of Hawkwood. I also want to take this opportunity to thank Jason Luan, who was our MLA for the last 3 years and in that time, was an ardent supporter of our initiatives in Hawkwood, not the least of which was helping with our two new school playgrounds. Thank you Jason, for all your support and I wish you the best of luck in your future endeavours.

Kevan Newman

Hawkwood Outdoor Soccer

Parents you've been a great support for our program and I truly appreciate your involvement and everything that you have done to keep Hawkwood's Soccer Program running. Without you, there would be no soccer. As this is a community run program we fully depend on volunteers to make it a successful season.

If you have not volunteered for a specific role within our program, there is always room for help at our seasons end Wrap-Up Party. You will be contacted to get you sign up for this event.

This year's Wrap-Up will be held Saturday June 20th on the Hawkstone fields by the shed. Remember to wear your team colors and bring your picnic blankets and chairs! It will go ahead as planned rain or shine! We would like to send a HUGE thank you to **Dr. Dave** at **Crowfoot Vision Centre** who has been our major sponsor for the past few years.

Marnie Karras, Hawkwood Soccer Director

Hawkwood Parade of Garage Sales

It's that time again! It's the 4th annual Hawkwood Parade of Garage sales. Dixie Bain and Kurtis Bain of HomeLife Central Real Estate Service are proud to once again sponsor this amazing event. Last year we had over 40 homes participate and we are hoping for more this year. The event will be held on Saturday June 6th, 2015 between 9:00 a.m. and 4:00 p.m. If you would like to register your home please email kurtisbain@Homelifecentral.ca by June 3rd, 2015 with your address and contact information.

Do you need garage sale signs? No problem, Dixie Bain and Kurtis Bain are once again donating signs for all who need them. Come visit the office at 1, 7750 Ranchview Drive NW between 10:00 a.m. and 4:00 p.m. on June 4th or 5th to sign some out!



Community Connection

I'm Stephanie, the Babysitter

You Want. I am a responsible and dependable babysitter in Junior High School and have taken the Red Cross Babysitting course and am looking for clients in Hawkwood, Arbour Lake and Citadel. You can reach me at 403-289-3273. The best time to call is from 7:00 p.m. – 8:30 p.m. week nights. My rate of pay is \$8 per hour and 50¢ for each additional child.



Hawkwood School News

Summer holidays will soon be upon us. The kids are getting restless and excited and will certainly be outdoors and on their bikes, scooter, etc. a lot more frequently in the coming weeks. Please keep an eye out when you are driving. Hawkwood School's last day for this school year is Friday, June 26. Happy Summer to everyone!

Spring Community Care

Your community association supports several activities to keep Hawkwood looking great. Caring for our community makes our neighborhood feel safer, protects property values, and keeps Hawkwood a desirable place to live. These efforts include the Leaf program, Graffiti abatement, the annual Spring Cleanup, and the Serve Day partnership with volunteers from the Baptist Church.

A community will look its best when all residents support these activities. The city does not have the ability to maintain everything to the standard residents desire. With spring upon us, the following are often simple ways residents can help:

Caring for your property

A little organic fertilizer, water, and keeping your mower on a high cut-setting keeps lawns healthy and reduces the need for herbicides to control weeds. Homeowners are also responsible for boulevards in front of their property – i.e. the grass strip between the sidewalk and road along Hawkwood Boulevard. These have high visual impact - please give them the same care as your lawn.

Why not make this the year to fix or repaint your fence? A poorly maintained fence attracts vandalism, and a good coat of paint will greatly extend its life. If you have a fence without a neighbor on the other side, i.e. beside a path or roadway, you are also responsible for that side of the fence.

Caring for your streets and parks

The city has an “adopt-a-park” program to encourage residents to help keep their green spaces clear of litter. This idea also applies to streets and alleys around your property. Litter is a chronic city problem. Debris from the recycle program, cigarette butts, fast food and convenience store containers, and school snacks are the main sources. Hawkwood has a few volunteers that remove litter from their adjacent streets and green spaces (Thank you!). Why not adopt this civic mindset? If you have a pathway beside your property, consider making it a part of your regular yard maintenance, i.e. sweeping debris, trimming back grass and weeds. A cared-for pathway improves the appearance of your property and deters vandalism.

Most Hawkwood dog owners pick up after their dogs. Be a part of the majority.

Caring for community fixtures

The appearance of mail boxes, bus shelters, benches, light posts, street signs and utility boxes sets a tone for a community. If you see items in disrepair, tagged with graffiti, or with an illegal sign attached, note the address and call 311. If you see an individual putting graffiti on any community property, call 911. Experience shows that when these vandals are apprehended, most community vandalism usually stops.

My father gave me the greatest gift anyone could give another person, he believed in me.

- Jim Valvana



HAWKWOOD
Community Association

Membership Application

Memberships can now be purchased online at
www.hawkwoodca.com

Membership are valid for 12 months from date of purchase.

You can pay for your membership on-line using
Interac, Visa or M/C.

For more information, email
memberships@hawkwoodca.com

Name: _____

Mailing Address: _____

Postal Code: _____ Home Phone: _____

Email Address: _____

**\$30 cheque payable to the
Hawkwood Community Association**

Please fill out this form and mail or drop it off with payment to:
The Hawkwood Community Association,
P.O. Box 62011, Hawkwood RPO, Calgary, AB T3G 5S7

Commercial and Community Sign Standards

Residents should be aware that nearly all commercial advertisement signs on public property in Hawkwood violate sign bylaws, i.e. recent ads for junk removal, painting, landscaping, day care, renovations, and driver training. Many of these businesses are not licensed and some are unprofessional when contacted regarding their illegal signs. Residents are urged to avoid dealing with businesses that advertise this way, as it reinforces this behavior. You should also consider the risk, and type of service you will receive, from businesses that disregard bylaws and community appearance.

For signage rules, see the City of Calgary Bylaw 29M97, or call 311 to confirm what is permitted. Nothing is allowed on road signs, sound barrier walls or transit property. Garage Sale and Hawkwood Community Event signs are legal when properly placed.

Private advertising by residents can also make our community posts and mail boxes unattractive, and targets for graffiti. Residents can prevent this by applying these simple practices:

- 1) After your garage sale, remove all tape, plastic ties, string, etc. related to your sign. Even better, clean up material left by others. Please don't place signs in community flower pots, as it damages the roots, and could cause your sign to be removed.
- 2) Private advertising of in-home services, lost pets, etc. on light posts also falls under bylaw 29M97. This indicates plastic bands or a non-damaging material i.e. frog tape, must be used. Duct, tuck or the popular clear tape leave a sticky residue and should not be used. Posters must be in good shape and removed after 14 days.
- 3) Avoid posting on silver galvanized street lights. This traps water, which has caused rust damage on Hawkwood poles.
- 4) Resident ads on community mail superboxes are subject to the tolerance of Canada Post and local residents. "Bulletin-board-type" ads with local community benefit, i.e. lost pets, music or other lessons, and local daycare services, are more likely to be left in place. Tattered signs, commercial business ads, and signs put up with messy sticky tape, i.e. duct tape, wide clear tape, likely will be removed. Frog tape does not leave a sticky residue, and is more likely to be tolerated.

Renovation contractors and other businesses are

increasingly circumventing sign bylaws by asking to place signs at the front of residential properties. This has resulted in signs throughout Hawkwood and diminishes the appearance of your community. You do not have to agree to this. Should you do so, please only allow one sign to be up when they are actually working. Reputable contractors will support this.

Crowfoot Library

Programs for Children and Youth:

- **2015 Summer Reading Club!** Saturday, June 20, 10:00 a.m. – 4:00 p.m. No registration required.
- **Neighbour Day:** Fun for all ages. Saturday, June 20, 10:00 a.m. – 4:00 p.m.
- **Family Magic Show:** Ages 4 and up. Sunday, June 21, 2:00 p.m. – 2:45 p.m.
- **Dads, Kids and Books:** Ages 2-5, with parent/caregiver. Wednesday, June 24, 7:00 p.m. – 7:45 p.m. Please register.
- **Youth Read: Challenge Yourself:** Ages 13 – 17. Mondays, starting June 29, 3:00 p.m. – 4:30 p.m.

Programs for Adults:

- **Celebrate Bike Month With Us!** Saturday, June 13, 10:00 a.m. – 2:00 p.m. No registration required.
- **Portable Tablets for Beginners:** Wednesday, June 3, 7:00 p.m. – 8:30 p.m. Please register.
- **Parenting Children with Learning Disabilities: Resources and Tips:** Thursday, June 4, 6:30 p.m. – 8:00 p.m. Please register.
- **Work Search Workshop:** Saturday, June 6, 10:00 a.m. – 4:30 p.m. Please register.
- **eBooks: A Library on the Go (Overdrive)** Wednesday, June 10, 7:00 p.m. – 8:30 p.m. Please register.
- **Getting Started with Zinio, Hoopla and Freegal:** Wednesday, June 17, 7:00 p.m. – 8:30 p.m. Please register.

What's New?

Calgary Public Library is enhancing services for preschoolers at our locations with a variety of early literacy games and toys and for children to play with while they visit. We have also included themed picture books collection to make it easy for families to borrow popular topics like, Things That Go, Dinosaurs, ABC 123, Animals and Sleepy Time.

Visit www.calgarylibrary.ca or call 403-260-2620 for more information on these programs. Registration is required for all programs unless otherwise noted.

Backyard Play Safety

With summer approaching, Emergency Medical Services (EMS) would like to encourage parents to ensure their backyard play areas are made safe. Direct supervision is the best method to reduce the chance of injury. It is also prudent to ensure play equipment in your yard is suitable for the age and skill of the children using it. Don't forget to check the equipment often, and repair any worn, or broken parts. Set up play equipment on a shock-absorbing surface such as sand, wood chips, or pea gravel. Grass may not adequately cushion a fall.



Water Hazards

- Ensure all backyard swimming pools are fenced. The fence should be at least 1.5 metres (5 feet) high and have a self-latching, self-closing, lockable gate;
- Drowning contributes to unintentional injury-related death among children ages one to four;
- Children can drown in just a few centimetres of water, if it covers their mouth and nose.

Lawn and Garden Tools

- Keep young children away from outdoor power equipment. Serious burns may result from touching hot engine surfaces;
- Ensure that all tools, fuel, chemicals, and other hazardous substances are stored in a secure, locked area. A simple latch may not be sufficient.

Insect Bites and Stings

- Minimize the risk of attracting insects by not wearing strong perfumes or scented lotions;
- Avoid wearing brightly coloured clothing outdoors;
- Consider destroying, or re-locating hives and nests situated near your home;
- To avoid a bite in case of accidentally stepping on a stinging insect ensure your child wears shoes, or sandals;
- If your child has received an 'EpiPenJr' prescription from your physician, (for serious anaphylactic emergencies only) ensure they understand when and how to use it;
- If your child experiences a severe reaction to an insect sting, seek medical attention, or call 9-1-1.

Alberta Health Services

2015 Hawkwood Community Spring Cleanup

On Saturday, June 13th, we invite you to join the rest of the community in a spring cleanup! Starting at 9:00 a.m. and going until 2:00 p.m. in the Hawkwood Elementary School parking lot, households will be able to drop off the following types of trash and recycling: old car and bike tires, scrap metal including appliances, old electronics including computers, printers, etc., and any household "black bin" garbage and organic waste. Please note that household chemicals will NOT be accepted. Please do not drop off ANY materials before 9:00 a.m. or after 2:00 p.m. as this will cause a major problem both for the school and the community. Take a look around your yard and the areas surrounding your house and help in making Hawkwood a cleaner and greener place to live. A big "thanks" to our sponsors: Action Tyre Ltd., Junk Doctorrr, ERA (electronic recycling association), and The City of Calgary Waste and Recycling. For further details please visit the Hawkwood Community Association website at www.hawkwoodca.com

****LOOKING FOR VOLUNTEERS! If you are interested in being involved please contact bruced.lee@gmail.com****



DID YOU KNOW??

The first Father's Day celebration was on June 19, 1910 in Spokane, Washington.



Hawkwood Tot Lots

One of the benefits that the community of Hawkwood has is an abundance of small, local playgrounds – or tot lots as they are called. Aside from the two, brand new playgrounds that were installed at the schools last summer, Hawkwood (proper) has 16 tot lots spread throughout the community. The first homes in Hawkwood were built during the 1980's, these tot lots were installed at the same time and are now showing their age. The City of Calgary visits each playground in the City up to seven times per year. Multiply that by over 1,600 tot lots in the City of Calgary (more than New York City!) and that's a lot of visits!. The City rates each playground from 1 (brand new) to 5 (must be removed immediately) and in general, this ranking is not made public, not even to the community associations like HCA.

Of the 16 existing tot lots, six have been replaced in the last ten years. That means 10 are original, and some are 30+ years old. Four of these have been rated "4" which means they are deemed deficient in some manner, not viable to repair and will be removed in short order (typically within 1-2 seasons). The City has changed their policies on playgrounds in recent years, primarily due to fiscal challenges faced by all departments, including Parks (who inspects and maintains almost every tot lot in Calgary). Not only that, the Canadian Standards Association (CSA) rules governing the construction and spacing of playground structures has also changed. Today, the City is willing to remove the old play structures and not replace it with any equipment. The fact is that they do not have the funds to continually inspect, maintain and build the tot lots across the city. They would rather see the space re-purposed (more on that later) or put back to a natural grass surface. These tot lots reside on City-owned lands and they ultimately have the final word on that site, but the residents of Hawkwood also have some input as well.

In the past, when a tot lot was slated for removal in Hawkwood, nearby residents took up the charge to replace the equipment. This involved gathering volunteers to help design & order the structure, write grant applications, perform door-to-door surveys, fund raise and find donations of cash, materials and equipment and ultimately build the site themselves. Most groups would tell you this is a rewarding experience and a chance to meet neighbours and build a legacy that you go past every day and will probably be used by their grandchildren when it was originally built for their kids! They would also tell you that it's a lot of work and can only be accomplished with help from others who have done it in the past and with a large group with a focused leadership core.

Today things are very similar, but there are some

changes. First of all, Hawkwood is the envy of all Calgary neighbourhoods whereby two beautiful playgrounds were built at the schools last summer. HCA supported this initiative primarily through funding (casino funds) and the two school councils put in thousands of person-hours and hundreds of volunteers helped. What was done in the two years leading up to the grand opening of both playgrounds is unparalleled in the City of Calgary and something to be very proud of for many years. In exchange for the funding, HCA was going to benefit from all the hard work that the two councils did in the form of a "How to Replace a Playground Manual". This would help future Hawkwood tot lot groups speed up and ease the process. Unfortunately, anyone who deals with municipal, provincial and federal governments know that there is a lot of bureaucracy, forms, applications and letter writing that has to be done. So, our How-to-Manual is not quite finished.

Now HCA has also taken the unique step of electing a Playground Director – Rosanna Law – whose goal is to facilitate the seamless transition of these playgrounds into new structures, re-purposing the space or letting it go back to grass. The City is very focused on re-purposing instead of putting in new playgrounds. This means putting something in its place that desirable to another age group instead of just toddlers and pre-teens. What about teenagers? What could be installed that would appeal to teens? Perhaps something that is outdoors and not a video game? This something that the City wants and Hawkwood needs to be open to.

So the HCA is trying to help residents by utilizing a point person to liaise with the City and Provincial Government, organize equipment suppliers, perform line-of-sight surveys and support grant writing and funding applications. This is a huge benefit to those residents with aging playgrounds in their area and a benefit for others in the future. The bad news is that not every playground can be replaced with a new structure. The reality is that City's appetite for partially funding the capital and maintaining these sites in the future is waning considerably. Additionally, the provincial government's interpretation on the rules on what the casino funds can be used for have changed since the school playgrounds were built. Our casino funds – earmarked for the purpose of replacing tot lots – is now up in the air. So, our hand may be forced and we may be faced with the inevitable decision of grassing over sites. Not unlike the captain of a sinking ship handing out three life preservers to four passengers, tough decisions will have to be made. The HCA does not take this responsibility lightly, does not have biases and tries to use as many facts as possible when making these decisions. In a perfect world, all playgrounds

Continued on next page

Hawkwood Tot Lots Continued

would be replaced and no-one would think twice. However, our world is such that we don't always get what we want and may have to make sacrifices and be open to different options, as unpalatable as they seem at the time.

What can you do about it if you have a playground that needs replacing? Get involved, be respectful and be cognizant that change may be inevitable. Should you contact our Councillor? Mayor? MLA? Call 3-1-1? You can if you want, but be aware that all of those avenues will lead back to HCA and the Parks Department and these two groups talk very regularly about the issues. Any demands or emotional confrontations often have more harmful results than good ones. Please contact Rosanna at Playground@HawkwoodCA.com or Kevan Newman at President@HawkwoodCA.com if you have any thoughtful concerns, suggestions or questions. For more information and FAQ, go to www.HawkwoodCA.com/totlots.

Councillor Report

Summer is finally here Ward 2!

With this nice weather, it's the perfect opportunity to host a block party or BBQ on June 20th for Neighbours Day. What a great way to get to know the people living in your neighbourhood and community.

My staff and I have been busy gearing up for Stampede with my Stampede BBQ at Symons Valley Ranch on July 5th from 11:00 a.m. – 3:00 p.m. Bring the family and come down for some good ol fashioned fun. I look forward to seeing you all there.

In the meantime, dust off that BBQ and start grilling. I've listed a great BBQ Sauce recipe below that hopefully spruces up all your grilling meats. ENJOY!

Neely's BBQ Sauce Recipe

In a medium saucepan, combine all ingredients. Bring mixture to a boil, reduce heat to simmer. Cook uncovered, stirring frequently, for 1 hour 15 minutes.

Ingredients

- 2 cups ketchup
- 1 cup water
- 1/2 cup apple cider vinegar
- 5 tablespoons light brown sugar
- 5 tablespoons sugar
- 1/2 tablespoon fresh ground black pepper
- 1/2 tablespoon onion powder
- 1/2 tablespoon ground mustard
- 1 tablespoon lemon juice
- 1 tablespoon Worcestershire sauce

Joe Magliocca, Councillor, Ward 2

Transportation Update

Due to resident and Community Association concerns, the City has installed a traffic feedback sign on Hawkwood Road, to warn speeding drivers. The sign is now helping to reduce speeds on traffic coming down that hill. If you have concerns about regular speeding on other Hawkwood roads, email transportation@hawkwoodca.com for guidance on having your location assessed.

With the warm spring weather, and summer vacation around the corner, please watch for more cyclists and be extra mindful of your speed in our busier playground zones. Residents are often concerned about speeding in the community. To better address this, council is looking into hiring ten traffic officers to focus specifically on residential traffic. The Community Association continues to request Police enforcement to keep our streets safe. Residents are encouraged to make similar requests, as this increases the enforcement priority. You can send a request at this link: <http://www.calgary.ca/cps/Pages/Traffic/Traffic-Service-Requests.aspx>

Plans are progressing to move six underutilized pedestrian benches into new scenic locations. By the time you read this, line-of-sight surveys of residents near these locations will be in progress. The city will make a decision on the sites once this consultation is complete. Timing is not set, but ideally, approved benches would be moved to their new locations this summer. Thank you to the volunteers who have assisted with the surveys.

The Calgary Airport Authority continues to assess noise issues related to the concentration of flight paths over West Calgary. This has significantly increased noise levels over Hawkwood and impacted some residents. Actions taken to deal with this issue depend, in part, on the extent of the problem detected by the Authority. Hence, if you wish to see these higher noise levels addressed, you need to express your concerns to them. For online communication, go to yyc.com, click on "Contact us" at the extreme bottom of the page, then click on the "Suggestion and Comments" link at the side of that page. Then add your comments to the feedback page and submit. Or you can call 1-877-254-7427.

DID YOU KNOW?

Father's Day is the busiest day of the year for collect phone calls.

